

Whitesburg Family Medicine

4704 Whitesburg Drive, Suite 201, Huntsville, AL. 35802. 256.327.0888
Elisa J. Haley, MD David A. McMillion, MD

Financial Policies

We are honored that you chose Whitesburg Family Medicine as your health care home. We hope to provide you with a comfortable, relaxing, and up-to-date medical experience. Feel free to contact us with any questions.

1. **Insurance:** Please be aware that knowing your insurance contract is your responsibility. This includes knowing which labs, hospitals, and other providers your insurance covers. Please contact your insurance company for any questions about what services are covered by your plan.

2. **Co-payments:** All co-payments are due at the time of service and we do not bill for co-payments. For minors, all co-payments are to be paid by the party bringing them to the visit that day.

3. **Non-covered services:** On occasion a service may not be deemed necessary or reasonable by your insurance program. Please be aware that payments for these services are due at the time of service.

4. **Proof of Insurance:** Please bring your current driver's license and insurance card to each appointment for insurance verification. Delays in verification of insurance may make you responsible for any payment in full.

5. **Insurance Problems:** Your insurance policy is a contract between you and the insurance company. Any remaining balances are your responsibility, whether or not they are paid by your insurance. Any questions or problems with your insurance should be directed to your individual insurance company.

6. **Non-payment:** Any balances after 90 days may be referred to a collection agency and may unfortunately result in you and your immediate family being dismissed from the practice. If this occurs you will be notified by certified mail, and will have 30 days to find another provider. During that time we will provide emergent services only.

7. **Returned checks:** There is a \$25.00 charge for returned checks.